ExploreChurches
Website Terms of Use

Please read these terms and conditions carefully before using this Website.

Who we are and how to contact us

'ExploreChurches' at www.explorechurches.org is a site operated by NCT Heritage Services Limited (We or Our or Us). We are registered in England and Wales under company number 11194504 and have Our registered office at 7 Tufton Street, London, United Kingdom, SW1P 3Q8 which is also Our main trading address. Our VAT number is 295 9814 39.

We are a limited company.

To contact us, please telephone our customer service line on 020 7227 1935 and request to speak to the ExploreChurches team, or alternatively, email us at hello@explorechurches.org. You are urged to call our customer service line if you query is urgent.

The services and experiences (Services) available to order on Our site, are marketed and sold by Us, as agent for and on behalf of the relevant third party service provider (Third Party Service Provider) identified on Our site with respect to a particular Service. Any order for a Service submitted by you and accepted by Us, is accepted by Us, as agent for and on behalf of the relevant Third Party Service Provider, and will create a contract between you and the relevant Third Party Service Provider, and accordingly it is the relevant Third Party Service Provider who is solely responsible for providing the Services to you.

The terms and conditions which will apply to any contract between you and a Third Party Service Provider can be found at https://www.explorechurches.org/experiences-terms-conditions (Third Party Service Provider T&Cs).

By using our site you accept these terms

By using our site, you confirm that you accept these terms of use and that you agree to comply with them.

If you do not agree to these terms, you must not use our site.

We recommend that you print a copy of these terms for future reference.

There are other terms that may apply to you

These terms of use refer to the following additional terms, which also apply to your use of our site:

• Our Privacy Policy which can be found at https://www.explorechurches.org/privacy-cookies. See further below under 'How we may use your personal information’.
• Our Cookie Policy which can be found at https://www.explorechurches.org/privacy-cookies, which sets out information about the cookies on Our site.
If you order Services on Our site, the Third Party Service Provider T&Cs, which can be found at https://www.explorechurches.org/experiences-terms-conditions will apply to the contract between you and the relevant Third Party Service Provider identified with respect to those Services.

We may make changes to these terms

We amend these terms from time to time. Every time you wish to use our site, please check these terms to ensure you understand the terms that apply at that time.

We may make changes to our site

We may update and change our site from time to time for any reason including, without limitation, to reflect changes to Our users' needs and/or Our business priorities and/or to reflect changes to the Services which We market and sell, as agent for and on behalf of Third Party Service Providers.

We may suspend or withdraw our site

Our site is made available free of charge.

We do not guarantee that our site, or any content on it, will always be available or be uninterrupted. We may suspend or withdraw or restrict the availability of all or any part of our site for business and operational reasons. We will try to give you reasonable notice of any suspension or withdrawal.

You are also responsible for ensuring that all persons who access our site through your internet connection are aware of these terms of use and other applicable terms and conditions, and that they comply with them.

You must keep your account details safe

If you choose, or you are provided with, a user identification code, password or any other piece of information as part of our security procedures, you must treat such information as confidential. You must not disclose it to any third party.

We have the right to disable any user identification code or password, whether chosen by you or allocated by us, at any time, if in our reasonable opinion you have failed to comply with any of the provisions of these terms of use. If you know or suspect that anyone other than you knows your user identification code or password, you must promptly notify us at experiences@nationalchurchestrust.org

How you may use material on our site

We are the owner or the licensee of all intellectual property rights in Our site, and in the material published on it. Those works are protected by copyright laws and treaties around the world. All such rights are reserved.
You may print off one copy, and may download extracts, of any page(s) from our site for your personal use and you may draw the attention of others within your organisation to content posted on our site.

You must not modify the paper or digital copies of any materials you have printed off or downloaded in any way, and you must not use any illustrations, photographs, video or audio sequences or any graphics separately from any accompanying text.

You must not use any part of the content on Our site for commercial purposes without obtaining a licence to do so from Us or Our licensors.

If you print off, copy or download any part of our site in breach of these terms of use, your right to use our site will cease immediately and you must, at our option, return or destroy any copies of the materials you have made.

**Do not rely on information on this site**

Although we make reasonable efforts to update the information on our site, we make no representations, warranties or guarantees, whether express or implied, that the content on our site is accurate, complete or up to date. However this, and the provisions set out below and marked with an asterisk*, do not affect your rights against any Third Party Service Provider in respect of Services ordered by you on Our site (including if the Services provided to you do not accord with the description of those Services set out on Our site) or the content of the Third Party Service Provider T&Cs or their application as between you and the relevant Third Party Service Provider.

**We are not responsible for websites we link to**

Where our site contains links to other sites and resources provided by third parties, these links are provided for your information only. Such links should not be interpreted as approval by us of those linked websites or information you may obtain from them.

We have no control over the contents of those sites or resources.

**Our responsibility for loss or damage suffered by you**

**Whether you are a consumer or a business user***:
- We do not exclude or limit in any way our liability to you where it would be unlawful to do so. This includes liability for death or personal injury caused by our negligence or the negligence of our employees, agents or subcontractors and for fraud or fraudulent misrepresentation.
- Different limitations and exclusions of liability will apply to any Third Party Services Providers’ liability arising as a result of the supply of any of the Services which We market and sell for and on behalf of Third Party Services Providers, and these are set out in the Third Party Services Provider T&Cs which can be found at [https://www.explorechurches.org/experiences-terms-conditions](https://www.explorechurches.org/experiences-terms-conditions).

**If you are a business user***:
• We exclude all implied conditions, warranties, representations or other terms that may apply to Our site or any content on it.
• We will not be liable to you for any loss or damage, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, even if foreseeable, arising under or in connection with:
  • use of, or inability to use, Our site; or
  • use of or reliance on any content displayed on our site.
• In particular, we will not be liable for:
  • loss of profits, sales, business, or revenue;
  • business interruption;
  • loss of anticipated savings;
  • loss of business opportunity, goodwill or reputation; or
  • any indirect or consequential loss or damage.

If you are a consumer user:

• Please note that we only provide our site for domestic and private use. You agree not to use our site for any commercial or business purposes, and we have no liability to you for any loss of profit, loss of business, business interruption, or loss of business opportunity.

How we may use your personal information

• We will only use your personal information as set out in our privacy policy which is located at https://www.explorechurches.org/privacy-cookies.

We are not responsible for viruses and you must not introduce them

We do not guarantee that our site will be secure or free from bugs or viruses.

You are responsible for configuring your information technology, computer programmes and platform to access our site. You should use your own virus protection software.

You must not misuse our site by knowingly introducing viruses, trojans, worms, logic bombs or other material that is malicious or technologically harmful. You must not attempt to gain unauthorised access to our site, the server on which our site is stored or any server, computer or database connected to our site. You must not attack our site via a denial-of-service attack or a distributed denial-of service attack. By breaching this provision, you would commit a criminal offence under the Computer Misuse Act 1990. We will report any such breach to the relevant law enforcement authorities and we will co-operate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use our site will cease immediately.

Rules about linking to our site

You may link to our home page, provided you do so in a way that is fair and legal and does not damage our reputation or take advantage of it.
You must not establish a link in such a way as to suggest any form of association, approval or endorsement on our part where none exists.

You must not establish a link to our site in any website that is not owned by you.

We reserve the right to withdraw linking permission without notice.

If you wish to link to or make any use of content on our site other than that set out above, please contact hello@explorechurches.org

Which country’s laws apply to any disputes?

If you are a consumer, please note that these terms of use, their subject matter and their formation, are governed by English law. You and we both agree that the courts of England and Wales will have exclusive jurisdiction except that if you are a resident of Northern Ireland you may also bring proceedings in Northern Ireland, and if you are resident of Scotland, you may also bring proceedings in Scotland.

If you are a business, these terms of use, their subject matter and their formation (and any non-contractual disputes or claims) are governed by English law. We both agree to the exclusive jurisdiction of the courts of England and Wales.